





#### Workshop VII: Creating a Quality System that Works

# Practical implementation – Essential elements resource tool

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# **Essential elements**

 Serve as a guide for establishing a complete quality program for a stem cell transplantation program.



- document for use as a resource for new or developing programs
- does not contain the full requirements of standards but
- provide clear **examples** of compliance to support basic quality system elements



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#### Documents

Title	Updated	
Mission statement		
Towards a Global Standard for Donation, Procurement, Testing, and Distribution of HSC and Related Cellular Therapies Position Paper (revised 27 May 2008)	27-05-2008	
2016-05-05 Quality Terminology English/Portuguese translation	05-05-2016	
2016-01-21 Quality Terminology English/Spanish translation -basic terminology to assist in raising awareness and understanding about quality in transplantation	05-02-2016	
Essential Elements - Cells & Tissues for Administration This document is intended for use as a resource for new or developing programs. It does not contain the full requirements of standards but seeks to provide clear examples of compliance and additional detail to support basic quality system elements.		





# **Purpose of Essential Elements**

- Created as a tool to help developing HCT programs to attain accreditation
- Does not replace accreditation or set a lower standard
- Defines the minimal essential elements of quality required for a new program
  - explains the intent
  - describes process elements
  - and provides examples
- Provide a foundation on which to build a quality system
- Establish a program that meets requirements in standards and attains accreditation





# **Content of Essential Elements**

- Based on elements found in existing standards (AABB, FACT, JACIE, EFI,...)
- Major focus: establishment of a **quality program** that should apply to the entire transplant program (clinical, collection, and processing facility).
- Structure of the document Essential Elements:
  - Explanation: helps to understand the intent of the element
  - Process Elements: gives guidance what is needed
  - Examples: show how the element applies





# **Main Topics**

- 1. Education and promotion
- 2. Program organization
- 3. Facility and staffing requirements
- 4. Quality Management
- 5. Policies and Procedures
- 6. Donor Issues
- 7. Process Control

- 8. Coding and Labeling
- 9. Product release/distribution
- 10. Product storage
- 11. Product transportation, shipping, receipt
- 12. Product disposal
- 13. Data management, registry reporting, outcomes assessment
- 14. Records





#### **Education and promotion**

- Healthcare professionals
- Public campaigns

#### Program organization

- Identify regulatory requirements
- Program structure
- Program Leadership

#### Facility requirements and staffing

- Clinical program
  - Clinical treatment facilities
  - Clinical requirements for physicians, mid-level practitioners, nurses, consultants
- Collection
  - Collection facility requirements
  - Requirements for collection staff
- Processing/Laboratory
  - Processing facility requirements
  - Requirements for processing staff





#### **Quality Management**

- Organization and responsible individuals
- Quality Plan
- Personnel
  - Training, Competency, Continuing education
- Define critical processes, policies, and procedures
- Document control
- Agreements
- Audits and assessments
- Errors, accidents, biological product deviations, adverse events
- Process improvement plan
- Interruption of operations and disaster plans

#### Policies and Procedures

- Creation, Approval, Implementation
- Required procedures

#### **Donor Issues**

- Donor recruitment
- Donor selection and evaluation
  - Suitability and eligibility
  - HLA matching for allogeneic donors
- Consents and confidentiality
- Donor safety and follow-up





#### Process Controls

- Process and procedure validation
- Materials Management
- Product collection and processing
  - Physician orders
  - Prevention of contamination and cross-contamination
  - Product sampling and testing
  - o Records, including lot records
- Equipment use and maintenance
- Therapy Administration
  - Preparative regimens
  - Patient consent

- Physician orders
- Product administration
- Patient safety

#### **Coding and Labeling**

- Naming systems & product identification
- Labeling operations
- Label Content

#### Product release/distribution

- Release criteria
- Exceptional release, urgent medical care
- Accompanying documents



#### Product storage

- Temperature and duration
- Safety and security
- Monitoring and alarms
- Inventory control

#### Product transportation, shipping, and receipt

- Within program facilities
- Between facilities

#### Product disposal

<u>Data Management, registry reporting, outcomes</u> <u>assessment</u>

#### Records

- General requirements for all records
- Electronic records





# **Examples of Essential Elements**

#### Education and promotion

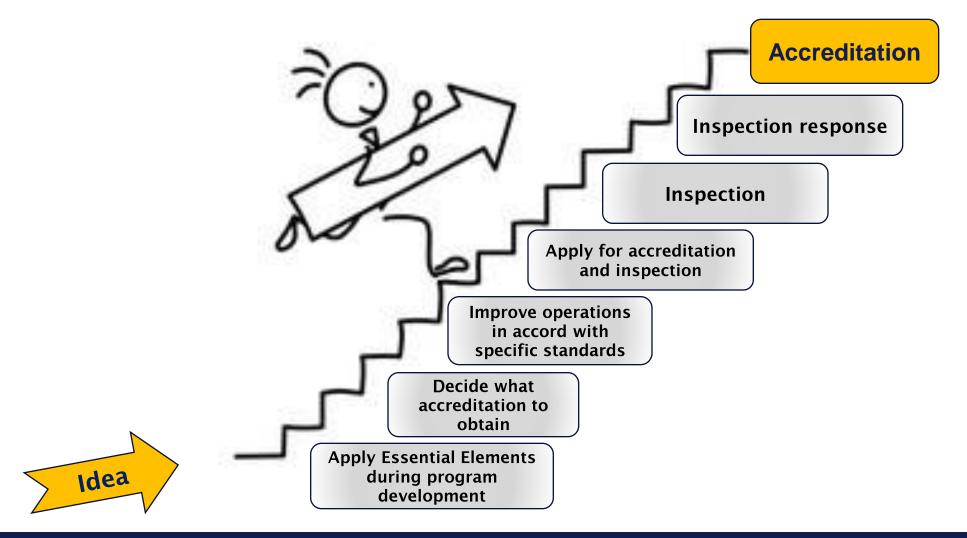
Healthcare professionals

Explanation	Process Elements	Examples
In order to promote optimal use of cells	Develop policies and procedures for	Plan educational activities for healthcare
and tissues (cellular therapy), which are a	education and training of healthcare	professionals and clinicians in use of cells and
true national resource, healthcare	professionals in optimal use of cells and	tissues for cellular therapy
professions must first be educated as to	tissues for administration and how to	<ul> <li>Liaise with clinical programs treating patients</li> </ul>
need.	encourage donors.	that might benefit from cellular therapy
		Collect data to monitor progress in use of the
		national resource of cell and tissue donation
		Collect data to monitor success of educational
		programs in increasing donations

1.2. Public campaigns

Explanation	Process Elements	Examples
The public must be made aware of the value of cell and tissue donation to overall public health and the importance that such donations be voluntary without expectation for remuneration	Establish campaigns to promote voluntary non- remunerated cell and tissue donation as an act of altruism.	<ul> <li>Ensure policies and procedures indicate voluntary and non-remunerated donation</li> <li>Hold public educational seminars (e.g. schools, colleges, universities, other professional bodies)</li> <li>Use social media such as Facebook, YouTube, or Twitter, to create population awareness</li> </ul>

# From the idea to accreditation



# alliance for harmonisation of cellular therapy accreditation

# http://www.ahcta.org/index.html

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#### Documents

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Mission statement		7
Towards a Global Standard for Donation, Procurement, Testing, and Distribution of HSC and Related Cellular Therapies Position Paper (revised 27 May 2008)	27-05-2008	7
2016-05-05 Quality Terminology English/Portuguese translation	05-05-2016	7
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Essential Elements - Cells & Tissues for Administration This document is intended for use as a resource for new or developing programs. It does not contain the full requirements of standards but	14-05-2013	<b>2</b>

seeks to provide clear examples of compliance and additional detail to

support basic quality system elements.